# Giving Farmers a Fighting Chance:

Transforming the Rural Economy in Zacatecas through Mobile Technology

Milestone 2 beta

### INTERVIEW

#### **Sponsor Interview (Voice of the Customer)**

- 1. Lack of communication & coordination between the communities.
- 2. No access to distribution and storage centers
- 3. No Government price support mechanisms.
- 4. No demand information from the wholesalers.
- 5. No bargaining power with the middlemen.

#### **Key Drivers**

- 1. Access to Market Price Information
- 2. Share information and pool together to get negotiate better price
- 3. Solution must link together with central data repository. Farmers willing to go to a data center and have expert enter data for them
- 4. Literacy rate is high but there will be technology training challenges. Instant messaging not widely understood.
- 5. Mobile penetration is low but cell phones are affordable (as low as \$40). But must also have to factor in connectivity charges.
- 6. Low operating cost is key. Must be economical & sustainable.

# CASE STUDIES

free-access • Xam Marse (Senagal - 2001) SMS market information system • **EAA** (Uganda – 2003) Information-Partner-Provider communication channel • Trade Net (Ghana - 2006) Market information service for farmers and traders eChoupal (India - 2000)

Information-Partner-Provider

communication channel

### PARTNER FEEDBACK

#### **Questions:**

- 1. Farmer unification on selling price
- 2. Availability of market price on commodity goods
- 3. SMS cost structure/usage
- 4. Additional cultural/engineering context
- 5. Anti-trust case
- 6. Explain & Describe proposed solution



MAS.965 / 6.976 / ES.S06 NextLab I: Designing Mobile Technologies for the Next Billion Users Fall 2008

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